

Consumer Confidence Report

Annual Drinking Water Quality Report

WHISPERING LAKES WATER SYSTEM, INC.

IL0970220

Annual Water Quality Report for the period of January 1 to December 31, 2024

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

The source of drinking water used by
WHISPERING LAKES WATER SYSTEM, INC. is Ground Water

For more information regarding this report contact:

Name Jason DesBiens

Phone 847-478-9700

Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

Source of Drinking Water	Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791.
The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.	In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.
Contaminants that may be present in source water include: - Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife. - Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming. - Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses. - Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems. - Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.	Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791). Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The drinking water supplier is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standard Institute accredited certifier

to reduce lead in drinking water. If you are concerned about lead in your water, you may wish to have your water tested, contact [Jason DesBiens](#) at [847-478-9700](tel:847-478-9700). Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Source Water Information

Source Water Name	Type of Water	Report Status	Location
WELL 1 (00704)	WELL 1	GW	Active
			LOCATED SW OF BLDG 8 HEIDEN DR-IN UNDERGROUND PARKING GARAGE

Source Water Assessment

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by City Hall or call our water operator at [847-478-9700](tel:847-478-9700). To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

Source of Water: WHISPERING LAKES WATER SYSTEM, INC. To determine Whispering Lake's susceptibility to groundwater contamination, information obtained during a Well Site Survey performed by the Illinois Rural Water Association on August 18, 1999 was reviewed. Based on this information, four potential sources of contamination were identified within proximity of this water supply's well. Based on information provided by Whispering Lakes water supply officials, the following facilities, also indicated as potential sources in the site data table, have changed their status since the time of the well site survey: Ammco Tools Inc. (business no longer active, property now owned by Abbott Laboratories); Liquid Controls Corp. (business no longer active, property now owned by Abbott Laboratories); and Heiden Gardens Condos (well has been properly abandoned). "The Illinois EPA does not consider the source water susceptible to contamination. This determination is based on a number of criteria including: monitoring conducted at the well; monitoring conducted at the entry point to the distribution system; and the available hydrogeologic data on the well. In anticipation of the U.S. EPA's proposed Ground Water Rule, the Illinois EPA has determined that the water supply is not vulnerable to viral contamination. This determination is based upon the completed evaluation of the following criteria during the Vulnerability Waiver Process: the well is properly constructed with sound integrity and proper site conditions; a hydrogeologic barrier exists that should prevent pathogen movement; all potential routes and sanitary defects have been mitigated such that the source water is adequately protected; monitoring data did not indicate a history of disease outbreak; and a sanitary survey of the water supply did not indicate a viral contamination threat. Because the well is constructed in a confined aquifer, which should minimize the movement of pathogens into the well, well hydraulics were not considered to be a significant factor in the vulnerability determination. Hence, well hydraulics were not evaluated for this groundwater supply.

Lead and Copper

Definitions:

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Copper Range: ND to 91.7 ug/l

Lead Range: ND to 5 ug/l

To obtain a copy of the system's lead tap sampling data: jdesbiens@gha-engineers.com

CIRCLE ONE: Our Community Water Supply has/has not developed a service line material inventory.

To obtain a copy of the system's service line inventory: jdesbiens@gha-engineers.com

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2024	1.3	1.3	0.0916	0	ppm	N	Corrosion of household plumbing systems; Errrosion of natural deposits.

Water Quality Test Results

Definitions:	The following tables contain scientific terms and measures, some of which may require explanation.
Avg:	Regulatory compliance with some MCLs are based on running annual average of monthly samples.
Level 1 Assessment:	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment:	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level or MCL:	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal or MCLG:	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum residual disinfectant level or MRDL:	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum residual disinfectant level goal or MRDLG:	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
na:	not applicable.

Water Quality Test Results

mrem:	millirems per year (a measure of radiation absorbed by the body)
ppb:	micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.
ppm:	milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.
Treatment Technique or TT:	A required process intended to reduce the level of a contaminant in drinking water.

Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorine	2024	1.2	0.71 - 1.67	MRDLG = 4	MRDL = 4	ppm	N	Water additive used to control microbes.
Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Fluoride	01/17/2023	1.63	1.63 - 1.63	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Sodium	01/17/2023	195000	195000 - 195000			ppb	N	Erosion from naturally occurring deposits. Used in water softener regeneration.
Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Gross alpha excluding radon and uranium	06/14/2023	3.2	3.2 - 3.2	0	15	pCi/L	N	Erosion of natural deposits.
Volatile Organic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Toluene	2024	0.0051	0 - 0.0051	1	1	ppm	N	Discharge from petroleum factories.

Violations Table

Combined Radium 226/228			
Some people who drink water containing radium 226 or 228 in excess of the MCL over many years may have an increased risk of getting cancer.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE MAJOR	01/01/2024	12/31/2024	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

Gross alpha including radon and uranium			
Certain minerals are radioactive and may emit a form of radiation known as alpha radiation. Some people who drink water containing alpha emitters in excess of the MCL over many years may have an increased risk of getting cancer.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE MAJOR	01/01/2024	12/31/2024	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.